



**Frequent Flyers** – Please ensure that the name on your frequent flyer account matches the name on your ticket and the government-issued identification you plan to use at the airport. The process for making a change to the name listed on your frequent flyer account varies by airline. MacNair strongly encourages you to contact your frequent flyer partner ASAP to make the required changes to ensure that your benefits are received, and that your ability to travel is not impacted.

- **Air Canada** (Aeroplan) – Send a copy of the passport or official identification to Aeroplan as outlined on their [Web site](#).
- **AirTran**: Fax a copy of your government-issued I.D. along with your account number to the attention of A+ Rewards Help Desk at 912-966-6376.
- **American Airlines** (AAdvantage) – Contact AAdvantage by email or fax, as outlined on their [Web site](#).
- **British Airways** (Executive Club) – Contact Executive Club at 1-800-452-1201 for instructions.
- **Continental Airlines** (OnePass) – : Call 713-952-1630 – depending on the significance of the name change they may take the request by phone, direct you to an email process, or request a letter and documentation
- **Delta Air Lines** (SkyMiles) – Name changes can be completed online, or via phone, fax, or email as outlined on the Delta [Web site](#).
- **JetBlue**: Call 800-JET-BLUE
- **Northwest Airlines** (WorldPerks) – To change the name on your WorldPerks account, contact the WorldPerks Service Center directly at 1-800-447-3757.
- **Southwest Airlines** (Rapid Rewards) – call 1-800-445-5764 Name change requests cannot be made online. Name change requests may be submitted in writing to Rapid Rewards, P.O. Box 36657, Dallas, Texas 75235. The written request must contain your signature and account number. Additional information can be found on the Southwest [Web site](#).
- **United Airlines** (Mileage Plus) – Depending on the type of name change, requests can be submitted via email or postal mail. Additional information can be found on the United [Web site](#), and questions can be directed to the Mileage Plus Service center at (800) 421-4655, or (605) 399-2411.
- **US Airways** (Dividend Miles) – Some changes may be made at the US Airways [Web Site](#). Other changes may require calling, emailing, faxing or mailing the current name and address on the account, information on recent or last activity and new name to be listed on the account to the [Dividend Miles Service Center](#). In some cases, legal documentation may be required.
- **WestJet** (AIR MILES) – Changes to last name can be completed on the AIR MILES [Web site](#) or by calling (888) 247-6453. Changes to first name may require additional documentation to be faxed or mailed. Travelers can call the number above for additional information.

For other airline frequent-flyer programs not listed here, please refer to the carrier's Web site or contact the airline directly for additional information.